

Summary Table of Contents

	<i>Main Volume</i>	<i>Supple- ment</i>
BOARD OF EDITORS	v	v
FOREWORD	xi	—
INTRODUCTION	xiii	—
ACKNOWLEDGMENTS	xxi	—
PREFACE	—	xi
DETAILED TABLE OF CONTENTS	xxix	xvii

Part I Overview: ADR in the Employment Context

CHAPTER 1	EVOLUTION OF THE ROLE OF ALTERNATIVE DISPUTE RESOLUTION IN RESOLVING EMPLOYMENT DISPUTES.....	3	1-1
CHAPTER 2	INTERNAL RESOLUTION OF EMPLOYMENT DISPUTES.....	45	2-1
CHAPTER 3	MEDIATION IN THE EMPLOYMENT CONTEXT.....	87	3-1
CHAPTER 4	ALTERNATIVE DISPUTE RESOLUTION PROVIDERS AND THE RESOLUTION OF EMPLOYMENT DISPUTES.....	133	4-1

Part II Employment Arbitration

CHAPTER 5	JURISDICTIONAL AND OTHER THRESHOLD ISSUES	169	5-1
-----------	--	-----	-----

		<i>Main Volume</i>	<i>Supple- ment</i>
CHAPTER 6	CLASS AND COLLECTIVE ACTIONS.....	229	6-1
CHAPTER 7	ETHICAL ISSUES IN ARBITRATION.....	287	7-1
CHAPTER 7A	ETHICAL ISSUES FOR MEDIATORS [NEW CHAPTER]	—	7A-1
CHAPTER 8	PRE-HEARING STAGE: PROCESS ISSUES.....	313	8-1
CHAPTER 9	PRE-HEARING STAGE: PRACTICE ISSUES (AAA, FINRA, AND JAMS RULES).....	337	9-1
CHAPTER 10	HEARING STAGE	365	10-1
CHAPTER 11	REMEDIES	395	11-1
CHAPTER 12	THE AWARD.....	431	12-1
CHAPTER 13	ARBITRATION: POST-HEARING STAGE	473	13-1

Part III

Special ADR Issues in the Employment Context

CHAPTER 14	GLOBAL DISPUTE RESOLUTION: ARBITRATION AND MEDIATION OF INTERNATIONAL EMPLOYMENT DISPUTES.....	545	14-1
CHAPTER 15	EMPIRICAL EVIDENCE ON CRITICAL ISSUES GENERALLY IN EMPLOYMENT ADR AND UNDER FINRA IN PARTICULAR.....	571	15-1

DETAILED TABLE OF CONTENTS

	<i>Main Volume</i>	<i>Supple- ment</i>
APPENDIX 1 GLOSSARY OF EMPLOYMENT ARBITRATION TERMS	603	—
APPENDIX 2 SURVEY OF STATE ARBITRATION STATUTES	619	—
APPENDIX 3 STATE MEDIATION PRIVILEGE STATUTES AND MEDIATION PRIVILEGE RULES OF SELECTED FEDERAL DISTRICT COURTS AND COURTS OF APPEALS: A SUMMARY	627	AP3-1
APPENDIX 4 ADR PROVIDERS	653	—
TABLE OF CASES	663	TC-1
INDEX	697	—